Access to Chubb Travel Assistance, Worldwide

When an emergency happens far away from home, Chubb partners with AXA Assistance, a leading global travel and medical assistance provider, to give you access to local care and assistance - *wherever you are*.

If you are insured and need to access local care, AXA Assistance is available for timely help anywhere around the world by calling the telephone numbers on the ID Card.

To verify eligibility, call the multi-lingual call center 24 hours a day at:

- Within US or Canada: +1-855-327-1414 (toll-free)
- Outside US: +1-630-694-9764 (collect)
- Email: MedAssist-USA@AXA-Assistance.us

When calling AXA Assistance, please be prepared with the following:

- Name of caller or relationship to covered person
- Covered person's policy number
- Covered person's organization name
- Reason for calling

24/7 Assistance Services

In addition to the insurance protection provided by your insurance plan, you have access to your travel assistance services around the world. These services include, but are not limited to:

Medical Assistance

- Medical provider referrals
- Medical monitoring and treatment
- Guarantee of medical payment (GOP)
- Dispatch of physician
- Dispatch of prescription medication
- Emergency medical evacuations
- Medically necessary repatriation
- Transport of family member/ escort of dependents
- Return of mortal remains
- Global teleconsultation
- Remote behavioral health consultation

Travel Assistance

- General travel information
- Pre-trip medical referral information
- Emergency travel arrangements
- Lost/ stolen personal item assistance
- Vehicle returns
- Emergency cash advance
- Translator or interpreter assistance
- Embassy and consular information
- Emergency message transmission
- Legal/bail bond referral

Security Assistance

- Access to 24/7 security assistance and safety advice
- On the ground crisis response for security, natural disaster, or political evacuation and repatriation

Travel Assistance Portal

- Access to real-time destination-based health, security, and travel-related resources and self-service tools before or during travel excursions, including security alerts and country profiling
- Go to TravelAssistance.Chubb.com and 'Register Now/Log in'
- Download the mobile-app available for iOS or Android devices after registering to the portal via the desktop site

Scan the QR Codes

Scan the QR Codes below to save the following on your mobile device:

Starter Kit PDF

Save the Chubb Travel Assistance Program Starter Kit and add to your Files on iOS or Android devices.

Add vContact Card

Customize and label contact details and note in 'Policyholder Name and Policy Number' from the cutout portion of ID Card below.

This information provides you with a brief outline of the services available to you. These services are not insured benefits. Reimbursement for any service expenses is limited to the terms and conditions of the policy under which you are insured. You may be required to pay for services not covered. A third party vendor may provide services to you. AXA Assistance makes every effort to refer you to appropriate medical and other service providers. It is not responsible for the quality or results of service provided by independent providers.

In all cases, the medical provider, facility, legal counsel or other professional service provider suggested by AXA Assistance are not employees or agents of AXA Assistance and the choice of provider is yours alone. AXA Assistance assumes no liability for the services provided to you under this arrangement, nor is it liable for any negligence or other wrongful acts or omissions of any of the legal or health care professionals providing services to you. Travel assistance services are not available if your coverage under the policy is not in effect.

Your Travel Identification Card

Please cut out your identification card below and carry it with you at all times, so you can be best served in case of an emergency.

CHUBB

For travel and medical assistance services, please call:

Chubb Travel Assistance
Inside US: +1-855-327-1414
Outside US: +1-630-694-9764
Email at: MedAssist-USA@AXA-Assistance.us

Travel Assistance Portal
Visit website: TravelAssistance.Chubb.com

CHUBB AXA

Policyholder: GEON PERFORMANCE SOLUTIONS LLC

Policy Number: 9908-69-44

AXA Assistance provides emergency medical and travel assistance services and pre-trip information services. Call when you require:

- Hospital or doctor referral
- Emergency medical assistance; hospitalization
- Medically necessary evacuation or repatriation
- Guarantee payment for medical expenses
- Translation or interpreter assistance
- Security/political event emergency support

This is not a medical insurance card.

Travel assistance services are non-insurance services that are provided by third-party providers. Insurance provided by ACE Property & Casualty Insurance Company, ACE American Insurance Company, or Federal Insurance Company and their U.S.-based Chubb underwriting company affiliates. All products may not be available in all states. Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at www.chubb.com. Chubb, 202 Hall's Mill Road, Whitehouse Station, NJ 08889-1600.
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